

# Online Volunteering



## PAINS - NEEDS

Social and economic integration in a new country is a huge challenge for migrants because of language barriers, job opportunities, everyday competences, etc. As individuals are diverse, the problems they face in everyday life are too. Therefore, integration offers need to be flexible and adaptable to people from different backgrounds.



## GAINS

A flexible solution for Austrian volunteers should be created because there are a lot of people who are interested and willing to help as volunteers.

A digital product could be used for individual, short term and competence specific volunteer work, translations in schools, job applications, etc.



## EXISTING PROBLEMS

Arriving in Austria, migrants have to learn the language, find a job and establish personal networks. NGOs and public institutions do have existing offers that help with integration, however, there is a gap in short-term assistance in easy-to-solve, everyday situations.



## THE CHALLENGE

The goal of this project is to create an easily accessible digital solution, that connects migrants with volunteers. Furthermore, professional guidance for legal and organizational requests is needed. This potential solution could lead to reduced inequalities in hosting societies and an improvement of the social and economic integration process for migrants in Austria.



1 NO POVERTY



2 ZERO HUNGER



3 GOOD HEALTH AND WELL-BEING



4 QUALITY EDUCATION



5 GENDER EQUALITY



6 CLEAN WATER AND SANITATION



7 AFFORDABLE AND CLEAN ENERGY



8 DECENT WORK AND ECONOMIC GROWTH



9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



10 REDUCED INEQUALITIES



11 SUSTAINABLE CITIES AND COMMUNITIES



12 RESPONSIBLE CONSUMPTION AND PRODUCTION



13 CLIMATE ACTION



14 LIFE BELOW WATER



15 LIFE ON LAND



16 PEACE, JUSTICE AND STRONG INSTITUTIONS



17 PARTNERSHIPS FOR THE GOALS

