

In the line of fire: violence against nurses



PAINS - NEEDS

Violence against nurses results in injuries, sick leave but also depression and fear - down the road leading to an evasion of specific patients and inadequate care. The topic of fear is of particular importance, since nurses are often alone in their work and there is no possibility to get help quickly.



GAINS

An aggression-reduced environment increases both patient comfort and workplace satisfaction for nurses. Fast reactions to (potential) aggression lead to a greater sense of security among nurses, a reduced anxiety level during professional occupation, and thus to reduced sickness rates.



EXISTING PROBLEMS

Data collected in a representative Austrian hospital show that nurses are the most affected occupational group (78%). 63% nurses in the inpatient and 40% in the outpatient sector have already experienced physical violence. Verbal violence is even more common, with 78% and 71% respectively. These figures permit alarming conclusions for Austria.



THE CHALLENGE

The challenge is to develop a solution that prevents violence against nurses in the first place and that guarantees quick help in case of aggressive emergencies. The solution should also enable the analysis of violence patterns to quantify the implementation effects of safety enhancing measures. Possibly the solution includes violence prediction. The solution has to abide by data protection laws.



1 NO POVERTY



2 ZERO HUNGER



3 GOOD HEALTH AND WELL-BEING



4 QUALITY EDUCATION



5 GENDER EQUALITY



6 CLEAN WATER AND SANITATION



7 AFFORDABLE AND CLEAN ENERGY



8 DECENT WORK AND ECONOMIC GROWTH



9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



10 REDUCED INEQUALITIES



11 SUSTAINABLE CITIES AND COMMUNITIES



12 RESPONSIBLE CONSUMPTION AND PRODUCTION



13 CLIMATE ACTION



14 LIFE BELOW WATER



15 LIFE ON LAND



16 PEACE, JUSTICE AND STRONG INSTITUTIONS



17 PARTNERSHIPS FOR THE GOALS

